User Testing Evidence

STUDENT ID: 19025673

STUDENT NAME: ILYA KISELEV

MODULE CODE: UFCF7H-15-3

Testing Log

All evidence collected is in the form of transcripts from live interactions that were either conducted on campus or at home.

The specification does not specifically state that picture evidence is required so it was not collected, however images are used to help visualise the post mortem review.

Some of words in the transcripts are altered to make the sentences more readable.

If questions arise to the authenticity of the test log then the testers agreed to be contacted by their name from the user consent forms as all testers are either students from the mobile applications module (development testing) or family members of the developer (design testing) to verify their statements.

All feedback is logged in order of discussion by tester, so positive and negative feedback is mixed together.

Abbreviation keys:

T = Tester

D = Developer (Myself)

Design Testing

Tester 1

Feedback 1.1

T = “What if I wanted more days to fix my sleep?”

Development Testing

Tester 3

Feedback 3.1

T = “What if I wanted more days to fix my sleep?”

D = “Well I feel like its unlikely that anyone would need more than two weeks to repair their schedule.”

T = “Yeah but what if I did, there is no option for it.”

Feedback 3.2

T = “I really like the background and colour choice, especially the dark theme. It looks so nice.”

Feedback 3.3

T = “Wait why does this button add a plan too?”

D = “Its just another option for the user to add a new plan, I thought its easier to reach for them from both ends of the screen.”

T = “I don’t know I feel like you should only have the one at the top, it feels more natural.”

Feedback 3.4

D = “Do you have any stretch goals or anything you feel can be added as extra?”

T = “Well you could let us enter a longer time to fix our sleep over.”

D = “Like an optional text field you can use instead of the selection dropdown?”

T = “Yeah.”

Tester 4

Feedback 4.1

T = “You should make this page the same colour as the last one. To make it consistent.”

D = “Yeah I wasn’t a big fan of it either, I just left it because it’s the standard form entry for iOS phones.”

T = “Yeah I feel like it would just look better if you just made it the same colour to match the colour scheme.”

Feedback 4.2

T = “You should lock your screen rotation because when you are lying in bed on your side and have your phone with you wouldn’t want it to rotate.”

D = “The app isn’t really meant to be used in bed, it should be used at any time of the day including bed but I see your point.”

Feedback 4.3

D = “Do you have any stretch goals or anything you feel can be added as extra?”

T = “Do you have an alarm that rings when its time to wake up?”

D = “No because variations occur for people and some may need to wake up slightly earlier or later than the plan. But I guess I could make it a modifiable alarm.”

Feedback 4.4

T = “Why is do you have a picnic blanket as your logo.”

D = “Personally I have the pattern linked with a blanket because of what I was brought up with, but I can see how it can appear like a picnic blanket to some people.”

T = “That’s fine I was kidding but yeah it’s a fine logo, just make sure to add it to your app icon.”

Tester 5

Feedback 5.1

T = “You should have an option to select just one day for correction.”

D = “Why that’s just like going to bed at the time you literally input.”

T = “Yeah well some people might want to have it there I guess.”

Feedback 5.2

T = “You should reformat some of the text to make easier to see.”

D = “What do you mean?”

T = “This text on the main page kinda blends in with the background in light mode.”

Feedback 5.3

T = “You should remove the form greyness, make it consistent with the rest of the app.”

D = “Yeah iv had that told multiple times now ill make sure to do it.”

Feedback 5.4

T = “You should have a header on this page to kind of explain what it is because if you accidentally open it you can get confused.”

D = “What about the Activate Plan View, do you think I should add a similar note here?”

T = “No I think this is fine because it already has the title of the plan as the header.”

Feedback 5.5

T = “You could have an easter egg which makes the logo change colour when you click on it.”

D = “I absolutely love that idea, I will add it if I have time.”

T = “Yeah like a random colour.”

Feedback 5.6

D = “Do you have any stretch goals or anything you feel can be added as extra?”

T = “I guess you could have a time zone selection option. So like for example if someone goes travelling to a different country for a few days and want to stay on the sleep schedule from home, time zone options would be useful.”

Tester 6 / Tester 7

(Testers 6 and 7 were asked about the project together because it was nearing finalisation which caused their feedback was limited.)

Feedback 6.1

T = “Wow that background looks really good.”

Feedback 6.2

T = “What does this button do?”

D = “Oh that does the same as the one at the bottom, it creates a new plan too.”

T = “Ah you should probably remove one.”

D = “Yeah that’s what another tester said too. Which one do you think I should keep?”

T = “The one at the top I think.”

T 7 = “Yeah.”

Feedback 6.3

D = “Do you have any stretch goals or anything you feel can be added as extra?”

T = “Well I guess you could have an alarm that rings when we should wake up and let us select different sounds as the ringtone.”

Feedback 6.4

T = “Your app isn’t very big but you basically did everything that you did perfectly.”

D = “Yeah its not a huge app, I just had a specific goal in mind and wanted to implement the functionality.”

Feedback 7.1

T = “That dark mode background transition is amazing, I love it.”